

# Cooperation between Human and Machine for Shop Rescheduling

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- Humans are good at relaxing constraints
- Handmade schedules have good performances in general.
- When the human has to reschedule a computed schedule, the understanding of the algorithm does not seem very helpful.
- Inter-individual differences between human schedulers are important.

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### **Definitions**

#### Definition: predictive phase of scheduling

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### Definition: Uncertainty

Uncertainties describe the possible modifications of the data between the predictive phase and the reactive phase. (From [Esswein, 2003])

- Delay of an operation;
- Insertion of a job;
- Distance between the reality and the model (for example, the transport time between two machines is not considered in the model).
- Machine breakdown;
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### Static Scheduling

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### Definition: Predictive-Reactive Scheduling

Predictive-Reactive Scheduling is a method that exploits the predictive and the reactive phase (in a non-trivial way).

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# Cooperation between Human and Machine

Human and machine complement each other: they have a different vision of the shop. Uncertainties can be different for the human and for the machine.

Many studies exhibit that combining human and machine gives better results than using only the human or the machine (cited by [Cegarra, 2004]).

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# **Paradigm**

The idea is to generate a schedule that is flexible on sequences during the predictive phase.

To express the flexibility on sequences, the method uses "groups of permutable operations."

Group scheduling is developed in

[Thomas, 1980, Billaut, 1993, Artigues, 1997, Esswein, 2003]





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### Example: a Job Shop Problem

i is the job, j is the operation (operations are sequenced),  $M_{i,j}$  is the machine needed for the operation j of the job i, and  $p_{i,j}$  is the time needed for the operation j of the job i.

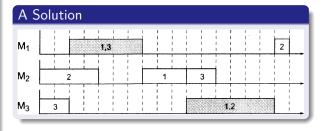
# Problem $M_{i,j}$ $p_{i,j}$ 3 3 3



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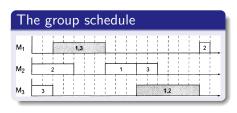
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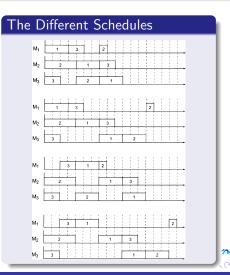
Problem				
	i	j	$M_{i,j}$	$p_{i,j}$
	1	1	1	3
	1 1	1 2 3	2	3
	1	3	1 2 3 2 3 1	3
	2	1	2	4
	2	1 2 3	3	3
	2 2 2 3 3 3	3	1	$ \begin{array}{c} p_{i,j} \\ 3 \\ 3 \\ 4 \\ 3 \\ 1 \\ 2 \\ 2 \\ 2 \end{array} $
	3	1	3	2
	3	1 2	1	2
	2	2	2	2





### Execution of the Example





- Predictive-reactive method;
- Flexibility on sequences;
- Evaluation of the worst schedule in polynomial time
- Possibility to evaluate handmade modifications (for example insertion of an operation) in polynomial time;
- Uncertainties do not need to be modelled
- Well-studied method.





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### Machine learning topics:

- classification;
- regression.

- supervised learning
- unsupervised learning
- semi-supervised learning
- reinforcement learning.





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### What is Machine Learning?

#### Machine learning topics:

- classification;
- regression.

#### Different types of algorithms:

- supervised learning;
- unsupervised learning;
- semi-supervised learning;
- reinforcement learning.





- A set of well-studied and effective tools;
- Usable to evaluate a measure of the robustness of a schedule;
- Usable to help cooperation between human and machine;
- Usable to auto-adapt the algorithm to the instance of the problem.





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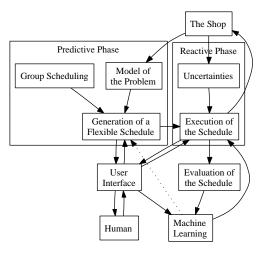
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- Group scheduling
- Machine learning.





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